



New Money Advice Service Will Help People in North Glasgow

A NEW service to provide tenants and residents in North Glasgow with affordable loans and basic bank accounts has been launched by North Glasgow Housing Association and Scotcash.

The association and Scotcash are working together on an innovative six-month pilot which sees a full-time Loan Advisor based in the association's offices. Emma Paterson (above) will be available to see clients Monday-Friday 10am-4pm and will offer a range of services and products including affordable loans, savings accounts, white goods packages, basic bank accounts and money advice.

Scotcash were set up to help the citizens of Glasgow gain access to financial services which, due to either their past or current situation, they have been unable to access. Many clients are single parents, in rented accommodation and dependent on benefits. Scotcash General Manager Leah Cameron is delighted with the partnership with North Glasgow Housing Association, she said: "Scotcash are based in the city centre but a lot of our customers aren't so our partnership with North Glasgow will make it easier for their tenants and residents to make appointments and it will also help us to reach many more people who are financially excluded in the city'.

The three most popular reasons for taking out a Scotcash loan is home redecoration and household goods, Christmas presents and help to finance a short break away for the children. An average loan size at Scotcash is £553 over 42 weeks. A £500 loan repaid over a year would cost a Scotcash customer £84.52. With a big home credit or doorstep lender it would cost £410.

Ann Marie Devlin, Depute Chief Executive of North Glasgow HA said: "People living in our communities have to make tough decisions on a daily basis. By providing access in our offices to money advice, bank accounts and where appropriate affordable finance Scotcash can help improve the financial situation for many people in North Glasgow."

Scotcash is a Community Development Finance Institution. There are 70 such institutions in the UK, with an estimated 20,000 clients. They are different from credit unions, as they offer loans without the requirement of clients to save regularly.

To book an appointment with Emma in North Glasgow please call 0141 276 0525.

Scotcash
approachable finance



Possilpark News

Newsletter for tenants of North Glasgow Housing Association



PLAY DAYS ON SARACEN STREET

FREE Play activities have been taking place in the backcourt at 205 Saracen St and there are plans to continue these activities within other closes in the street.

The work will involve a group of children looking at designs for paved areas and a mural on the back wall. Workshops are also planned for the local primary schools.

Playbusters are also looking at carrying out 'Free Play' workshops within Saracen Primary school.

There's also a plan to carry out a 'Dads and Kids' service within the area and this will most likely take place as an after school activity at Saracen Primary.



Housing Officer Terri McChesney joins in the fun in Saracen Street

Activate Your New Year

A NEW Activate programme which allows volunteers to study community development and is an access route for further education either at College or University will kick off in North Glasgow in the new year.

For some, though it is about volunteering or working in their communities to make a difference.

Four North Glasgow residents have already received certificates from Glasgow University for community development through the Activate programme.



Victoria Scott, Jodie McCarty and Danny McMillan from Young Peoples Futures, and Fahim Abdulkawi, who volunteers with Playbusters are pictured above.

Chief Executive of North Glasgow HA Robert Tamburrini attended the ceremony and said: "The Activate course run by Playbusters and delivered by Glasgow University is fantastic".

If you are interested in volunteering or working in a Housing Association then contact 0141 560 6000 for more information about this exciting opportunity.



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Your Housing Officers

PLEASE do not hesitate to contact your Housing Officer if you require assistance with any tenancy-related issue - if they are not able to help you directly, they will put you in touch with someone who can.

There have been some slight changes recently so to find out who your Housing Officer is and how to contact them just look up your address on these pages.



Terri McChesney
0141 336 1303

107-134 Allander St
4-50 Ardoch St
25-41 Balgair St
1-27 Balgair Pl
1-39 Balgair Gdns
24-41 Balglass St
1-22 Balglass Gdns
41-59 Balmore Rd
184-24 Bardowie St
198-20 Panmure St
138-15 Saracen St
185-277 Saracen St (inc 260)
172-240 Saracen St
282-294 Saracen St
106-116 Stonyhurst St
21-89 Stronend St
1-15 Sunnylew Pl

40-22 Balmore Rd
3-39 Balmore Sq
139-16 Barloch St
772-80 Bilsland Dr
2-38 Closeburn Street
39-73 Closeburn Street
123-18 Denmark St
4-40 Hawthorn St
100 Hawthorn Street
2- 8 Hawthorn Court
8-48 Hayston Cres
4 + 6 Hayston Street
4-127 Mansion St



Sharon Hazlett
0141 336 1304

Get involved

Focus Groups are made up of tenants and residents who are customers of North Glasgow Housing Association.

The groups meet monthly to discuss various housing and environmental issues.

If you would like to find out more or even join a focus group in your area please contact your Housing Officer.

Dog Fouling Targeted

Clean Glasgow has launched Scotland's hardest-hitting dog fouling enforcement campaign. Officers from Glasgow Community and Safety Services and Glasgow City Council are employing new tactics to crack down on irresponsible owners who refuse to clean up after their pets.

As well as continuing to issue fixed penalty notices to those caught in the act, teams will, for the first time, use CCTV and witness statements to issue them retrospectively. Dog wardens will uplift animals that are stray or not under proper control.

Clean Glasgow will work with landlords where possible - and use antisocial behaviour legislation where it is not - to tackle persistent offenders.

Leader of Glasgow City Council, Cllr Gordon Matheson said: "We are going to target dog fouling with a much heavier hand - using intense resources; enforcement officers, CCTV and direct communication with local residents. "We will chase payment from people who are fined; we will impound dogs if they are not under proper care and control, and we will use every tool in the box to confront persistent offenders. "The city's social landlords have a huge role to play and I'm delighted so many, including North Glasgow Housing Association are working with us."

You can report dog fouling and identify owners who do not clean up after their dogs to Clean Glasgow on **0800 027 7027**



Debbie McNally
0141 336 1302



Caroline Wilson
0141 336 1302

67-101 Allander St
8-24 Balmore Rd
71-83 Balmore Rd
100-149 Bardowie St
29-53 Barloch St
3-5 Barloch St
2-18 Barloch St
3 Carbeth St
96-115 Hamiltonhill Rd
1-27 Hamiltonhill Cres
1-43 Hayston St

56-89 Killearn St
141-236 Killearn St
90-95 Killearn St
105 Knappdale St
144 Liddesdale Rd
10-63 Mireton St
1-8 Redmoss St
1-23 Rednock St
98-110 Saracen St
67-102 Stonyhurst St
217-231 Stonyhurst St

Your Repairs Explained

If you are unclear about reporting repairs please keep the following information close to your phone.

Repairs including emergencies can be reported FREE to City Building on **0800 595 595** and Close Lighting faults can be reported FREE on **0800 046 38 12**

Tenants can report:

- aerial repairs direct to Campbell and Kennedy on **0141 435 7774**
- gas repairs direct to City Technical on **0141 646 5091**

If you joined us as a tenant from GHA on 28th March you can:

- report aerial repairs 9am-5pm to **0141 630 4300**
- report aerial repairs out of hours to **0800 595 595**
- report gas repairs direct to City Building on **0800 595 595**



As part of our commitment to making it easier for our customers to make payments to their rent, factoring or repairs we've introduced chip and pin machines to both our offices in Springburn and Possilpark.

Payments can be made using debit or credit cards both in person or by telephone to the office at no cost to our



THE Scottish Housing Regulator wants to hear your views!

Scotland has a new, independent housing regulator. From next April its role will be to safeguard and promote the interests of tenants and others who receive housing services from local authorities and housing associations.

Before taking on its role, the new Scottish Housing Regulator is consulting on its approach. It wants to hear the views of tenants, homeless service users, landlords and others with an interest in social housing. There will also be events across the country, open to tenants and others, to discuss the proposals. You can get a copy of the proposals and find out more about the events by visiting the new Regulator's website, following the consultation on Twitter or contacting its office.

website: www.scottishhousingregulator.gov.uk/newregulator
e-mail: consultation@scottishhousingregulator.gsi.gov.uk

phone: 0141 271 3810
twitter: www.twitter.com/SHRconsultation