



New Money Advice Service Will Help People in North Glasgow

A NEW service to provide tenants and residents in North Glasgow with affordable loans and basic bank accounts has been launched by North Glasgow Housing Association and Scotcash.

The association and Scotcash are working together on an innovative six-month pilot which sees a full-time Loan Advisor based in the association's offices. Emma Paterson (above) will be available to see clients Monday-Friday 10am-4pm and will offer a range of services and products including affordable loans, savings accounts, white goods packages, basic bank accounts and money advice.

Scotcash were set up to help the citizens of Glasgow gain access to financial services which, due to either their past or current situation, they have been unable to access. Many clients are single parents, in rented accommodation and dependent on benefits. Scotcash General Manager Leah Cameron is delighted with the partnership with North Glasgow Housing Association, she said: "Scotcash are based in the city centre but a lot of our customers aren't so our partnership with North Glasgow will make it easier for their tenants and residents to make appointments and it will also help us to reach many more people who are financially excluded in the city'.

The three most popular reasons for taking out a Scotcash loan is home redecoration and household goods, Christmas presents and help to finance a short break away for the children. An average loan size at Scotcash is £553 over 42 weeks. A £500 loan repaid over a year would cost a Scotcash customer £84.52. With a big home credit or doorstep lender it would cost £410.

Ann Marie Devlin, Depute Chief Executive of North Glasgow HA said: "People living in our communities have to make tough decisions on a daily basis. By providing access in our offices to money advice, bank accounts and where appropriate affordable finance Scotcash can help improve the financial situation for many people in North Glasgow."

Scotcash is a Community Development Finance Institution. There are 70 such institutions in the UK, with an estimated 20,000 clients. They are different from credit unions, as they offer loans without the requirement of clients to save regularly.

To book an appointment with Emma in North Glasgow please call 0141 276 0525.

Scotcash
approachable finance



Balornock News

Newsletter for tenants of North Glasgow Housing Association



GARDEN MAKEOVERS A HIT WITH RESIDENTS

BALORNOCK resident Isobel Mcvey told Housing Officer Lynn Bennett recently how delighted she was with the job North Glasgow contractor Land Engineering had done on tidying up her garden.

Isobel said: "I like to do my own hedges and cut the grass when I'm able to but the lads have really made a great job of my garden and the others they have tidied up too. They even cut the grass around the clothes poles, I think its terrific"

Association contractor Land Engineering has been carrying out tidy ups to gardens across the North Glasgow area since the stock transfer from GHA in March this year.

Housing Officer Lynn Bennett said: "Its great to see all the gardens in the area looking neat and tidy and the residents we've spoken to are delighted with the work carried out by the association's contractor Land Engineering"

Activate Your New Year

A NEW Activate programme which allows volunteers to study community development and is an access route for further education either at College or University will kick off in North Glasgow in the new year.

For some, though it is about volunteering or working in their communities to make a difference.

Four North Glasgow residents have already received certificates from Glasgow University for community development through the Activate programme.



Victoria Scott, Jodie McCarty and Danny McMillan from Young Peoples Futures, and Fahim Abdulkawi, who volunteers with Playbusters are pictured above.

Chief Executive of North Glasgow HA Robert Tamburrini attended the ceremony and said: "The Activate course run by Playbusters and delivered by Glasgow University is fantastic".

If you are interested in volunteering or working in a Housing Association then contact 0141 560 6000 for more information about this exciting opportunity.



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Your Housing Officers

PLEASE do not hesitate to contact your Housing Officer if you require assistance with any tenancy-related issue - if they are not able to help you directly, they will put you in touch with someone who can. Find your address on these pages if you don't already know your Housing Officer

4-172
60-81
256-356
426-488
9-101
3-239
140-206
8-28
33-212
45-79
28-37
371-405
3-78
6-15
15-93

Barmulloch Rd
Boghead Rd
Broomfield Rd
Broomfield Rd
Broomknowes Rd
Burnbrae St
Campsie St
Cardarrach St
Cockmuir St
Cockmuir St
Craigiebay St
Edgefauld Road
Langrig Rd
Lumloch St
Young Terr



Jeanette Glen
0141 630 4306



Lynn Bennett
0141 630 4305

1-15 Avonspark Gdns
1-5 Avonspark Pl.
5-225 Avonspark St
1-25 Dykemuir Pl
4-172 Dykemuir St
1-44 Oatfield St
459-463 Petershill Rd
3-75 Red Rd



Marjorie Robertson
0141 630 4307

11-197 Balgraybank St
2-131 Campsie St
17-34 Downs St
1-87 Drumbottie Rd
5-7 Eastburn Rd
177-311 Edgefauld Rd
3-21 Gartferry St
34-83 Hillhouse St
9-128 Mansel St
13-37 St Monance St
1-12 Syriam Gdns
10-20 Syriam Pl.
9-96 Syriam St
2-60 Wallacewell Cres.
5-9 Wallacewell Pl.
91-144 Wallacewell Rd

Super Euan Meets Marjorie

BALORNOCK Housing Officer Marjorie Robertson paid a visit recently to meet baby Euan Robertson.

Euan is 5 months old and he's one of the first babies we know of born after the housing stock transfer earlier this year. Euan is pictured in his Superman babygrow with his big sister Beth and proud mum Lyndsay.

The transfer took place 28th March this year and Euan was born in June so if you can beat that, let us know and you could win a prize.



THE Scottish Housing Regulator wants to hear your views!

Scotland has a new, independent housing regulator. From next April its role will be to safeguard and promote the interests of tenants and others who receive housing services from local authorities and housing associations.

Before taking on its role, the new Scottish Housing Regulator is consulting on its approach. It wants to hear the views of tenants, homeless service users, landlords and others with an interest in social housing. There will also be events across the country, open to tenants and others, to discuss the proposals. You can get a copy of the proposals and find out more about the events by visiting the new Regulator's website, following the consultation on Twitter or contacting its office.

website: www.scottishhousingregulator.gov.uk/newregulator
e-mail: consultation@scottishhousingregulator.gsi.gov.uk



phone: 0141 271 3810
twitter: [www.twitter.com/SHRconsultation](https://twitter.com/SHRconsultation)



As part of our commitment to making it easier for our customers to make payments to their rent, factoring or repairs we've introduced chip and pin machines to both our offices in Springburn and Possilpark.

Payments can be made using debit or credit cards both in person or by telephone to the office with no cost to our tenants.

This is in addition to the other methods of payment currently available.



Laura Sharkey
0141 630 4308

131 Auchentoshan Terr.
11-21 Auchinloch St
1-25,115-161 Broomfield Cres.
2,4,8 Broomfield Drv
721-745 Broomfield Rd
15 Croftbank St
250 Edgefauld Rd
27+27 Foresthall Cres.
41-57 Laverockhall St
32-57 Midton St
77-163 Petershill Rd

Your Repairs Explained

If you are unclear about reporting repairs please keep the following information close to your phone.

Repairs including emergencies can be reported FREE to City Building on **0800 595 595** and Close Lighting faults can be reported FREE on **0800 046 38 12**

Tenants can report:

- aerial repairs direct to Campbell and Kennedy on **0141 435 7774**
- gas repairs direct to City Technical on **0141 646 5091**

If you joined us as a tenant from GHA on 28th March you can:

- report aerial repairs 9am-5pm to **0141 630 4300**
- report aerial repairs out of hours to **0800 595 595**
- report gas repairs direct to City Building on **0800 595 595**